

Privacy Policy

Last updated: 14.03.2026

Mango Copilot respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you use our platform.

1. Data Controller

The controller responsible for data processing is:

Dib GmbH

In den Birken 34

42113, Wuppertal

Germany

Email: info@dib-holding.com

2. Data We Collect

We may collect the following types of data:

Account Data

- Name
- Phone number
- Email address
- Profile picture

Usage Data

- Messages sent within Mango
- Tasks generated by the system
- Interaction with features

Technical Data

- IP address
- Device type
- Operating system
- Browser type

3. Purpose of Data Processing

We process personal data to:

- Provide the Mango platform
- Enable team collaboration
- Automatically convert messages into tasks
- Improve product performance
- Ensure platform security
- Provide customer support

4. Legal Basis (GDPR)

Processing is based on:

- **Art. 6(1)(b) GDPR** – Contractual necessity
- **Art. 6(1)(f) GDPR** – Legitimate interest (platform improvement & security)
- **Art. 6(1)(a) GDPR** – Consent (where applicable)

5. Data Storage

Your data is stored on secure servers within the European Union or with trusted cloud providers complying with GDPR.

6. Data Sharing

We do not sell personal data.

Data may be shared with:

- Cloud infrastructure providers
- Analytics providers
- Payment processors (if applicable)

All partners are bound by data protection agreements.

7. Data Retention

We retain personal data only as long as necessary to provide the service or comply with legal obligations

8. Your Rights

Under GDPR you have the right to:

- Access your data
- Correct inaccurate data
- Request deletion
- Restrict processing
- Data portability
- Object to processing

To exercise your rights contact:
privacy@mangocopilot.com

9. Security

We implement technical and organizational measures to protect your data against unauthorized access, loss, or misuse.

10. Changes

We may update this policy from time to time. Updates will be published on this page.